

Precautions

(1) Tire punctures, bursts, etc. will be borne by the customer.

- Please run with a spare tire for a short distance.

Traveling long distances with a spare tire can cause vehicle breakdown.

● In that case, the customer will be responsible for the repair fee.

*** JAF free road service is available.**

(2) If the rental car becomes unusable due to damage to the vehicle due to a vehicle accident, etc., the contract will be terminated.

- We cannot prepare a substitute car until the deadline.

● The amount up to the remaining deadline will not be refunded.

● In the event of an accident, the towing fee will be borne by the customer, regardless of the exemption guarantee.

*** JAF free road service is available.**

(3) We will make a claim for damage to the vehicle due to driving, etc.

(4) In the event of inadvertent events such as in-locking or running out of battery, please respond by the customer.

*** JAF free road service is available.**

(5) If your vehicle malfunctions, please contact the rental store immediately.

● When a substitute car can be prepared at the rental store in a state where it can be

self-propelled, we will replace it. When it is unable to propel itself, we will respond according to the condition.

- In the event of a breakdown, it will be returned in that time.

Substitute cars are not available. No refunds will be given.

- * We use used cars. We perform maintenance and inspection, but please understand that it is not a new car.

(6) Smoking (including electronic cigarettes) and riding of animals, pets, etc. in non-smoking vehicles are basically prohibited.

- If traces of smoking or traces of riding animals are found, you will be charged a car cleaning fee.

(Car cleaning fee: from ¥20,000)

(7) Although we take the utmost care in fixing and attaching the child seat, we cannot guarantee it if it comes off or is damaged.

Please be sure to check it again before use.

(We have a rental service for child seats that are in stock, and we offer 500 yen (excluding tax) for 24 hours.) Please check it out.)

(8) Audio will be limited to those that can be used.

We are not responsible for any malfunctions when using other functions.

(9) It cannot be rented to those who have obtained a license for less than one year.

(10) The reserved vehicle may be changed without notice due to breakdown, accident, etc. Thank you for your understanding.

(11) Pick-up and drop-off

1. We will pick you up at the designated location 30~15 minutes before the appointment time.

Please be sure to check the day before with a mobile phone number that can be contacted on the day.

2. Please be sure to contact us if you want to change the pick-up time or use the transfer for 2 or more people.

* Please be sure to check the transfer before making a reservation. In some cases, we may not be able to accommodate you.

(12) Car wash and car interior cleaning

We will do it with the utmost care, but there may be inadequacies at the time of lending, such as when the lending is crowded. We apologize for the inconvenience and thank you for your understanding.

(13) We will take copies of the licenses of all those who may drive.

(14) Return and extension

- Regarding early return, we do not refund the difference in the usage fee.
- In principle, we cannot extend the loan period.
- If the return time is exceeded, it will take one day. In addition, if the following customers are affected, we will charge a separate fee.
- Extension fees and warranty fees will be incurred when the return time has passed.
- Basically, it is not possible to return it outside of business hours, so please use it with plenty of time.
- The towing fee in the event of an accident will be borne by the customer, regardless

of the exemption guarantee.

*** JAF free road service is available.**

- In the event of an accident, it will be returned at that time. Substitute cars are available, and refunds will not be given.

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